Information on our processing of your personal data, etc.

1. We are the controller - How to Contact Us?

North Flying A/S is the controller for processing of the personal information that we receive from you. You will find our contact information here:

North Flying A/S.

Lufthavnsvej 48

9400 Nørresundby

CVR No .: 14681191 - Phone: +45 96322900 - Mail: info@northflying.com

2. The objectives and the legal basis for the processing of your personal data.

We process your personal data for the following purposes:

You have asked us to assist you with the planning and execution of your flight.

The legal basis for our processing of your personal data:

• The legal framework is based on the contract you signed with us, and therefore follows Article 6 in the GDPR. Furthermore, our processing of your personal data is based on balance of interests in data protection regulation Article 6. The legitimate interests that justify treatment, is the protection of you and North Flying A/S, as you enter into an agreement.

3. Categories of personal data.

We treat the following categories of personal information about you:

- General information such as, name, date of birth, passport information and travel information.
- Sensitive information on patients flying on air ambulance flights.

4. Recipients or categories of recipients.

We disclose or leave your personal data to the following recipients:

- Companies that assist in flight planning.
- Passport information to police and Aalborg Airport.
- Doctors on ambulance flights.

5. Transfer to recipients in third countries, including international organizations.

We will not transfer your personal data to recipients outside the EU.

6. How your personal data is received.

From information, we receive from you personally or through travel agency.

7. Storage of your personal data.

Data will initially be stored for 3 years. Factors of importance for compliance with the accounting law and other regulations will be stored for 5 years.

8. The right to withdraw consent.

If you have consented to the treatment, you have the right at any time to withdraw your consent. You can do this by contacting us at the contact information listed above in paragraph 1. If you choose to withdraw, your consent does not affect the legality of our processing of your personal information based on your previous informed consent and up to the time of withdrawal. If you revoke your consent, it is only from this point.

9. Your rights.

You have, according data protection regulation, a number of rights in relation to our processing of data about you. To execute your rights please contact us.

The right to see information (right of access).

You have the right to inspect the information we process about you, as well as some additional information.

Right of reply (correction).

You have the right to have inaccurate information about you corrected.

Right of erasure.

In special cases, you have the right to have information about you deleted. That before our ordinary general erasure occurs.

Subject to the limitation of treatment.

You have in some cases the right to limit the processing of your personal data. If so, we only process the information - except for storage - with your consent.

Right to object.

You have in some cases the right to object to our lawful processing of your personal data.

Right to transmit information (data portability).

You have in some cases the right to receive your personal data in a structured and commonly used machine-readable format and to transfer such personal data from one data controller to another without hindrance.

You can read more about your rights on the following website. www.datatilsynet.dk.

10. Complaint to the Data Protection Agency.

You have the right to send a complaint to the Data Protection Agency, if you are unhappy with the way we treat your personal data. For the Data Protection Agency, contact www.datatilsynet.dk

Sincerely.

North Flying A/S.